AMENDMENT TRANSMITTAL LETTER (Large Entity) Applicant(s): BUCHTEL et al.						Docket No. END919990078US4	
Application No.	Filing Date	Examiner	Examiner		No.	Group Art Unit	Confirmation No.
10/621,750	07/17/2003	Gabrielle A. McCorr	mick	30400		3629	1802
Invention: METHODS FOR IMPROVING AN ORGANIZATION USING CULTURAL CHARACTERISTICS DEFINED BY LEADERSHIP FROM CUSTOMER RESEARCH							
COMMISSIONER FOR PATENTS:							
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.							
		CLAIMS AS AM	1ENDEL)			1112-1112
	CLAIMS REMAINING	HIGHEST#	NUMB	ER EXTRA			ADDITIONAL
ļ	AFTER AMENDMENT	PREV. PAID FOR	CLAIMS	S PRESENT		RATE	FEE
TOTAL CLAIMS	22 -	22 =		0	х	\$50.00	\$0.00
INDEP. CLAIMS	3 -	3 =		0	x	\$210.00	\$0.00
Multiple Dependent	t Claims (check if appl	olicable)					\$0.00
		TOTAL ADDITIONAL F	FEE FO	R THIS AM	IENC	OMENT	\$0.00
No additional fee is required for amendment. Please charge Deposit Account No. in the amount of A check in the amount of to cover the filing fee is enclosed. The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0457 (IBM) Any additional filing fees required under 37 C.F.R. 1.16. Any patent application processing fees under 37 CFR 1.17. Payment by credit card. Form PTO-2038. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.							
Kevin P. Radigan, I Registration No.: 3: HESLIN ROTHEN 5 Columbia Circle Albany, New York Tel.: (518) 452-560(E-mail: kpr@hrfml		I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on (Date) Signature of Person Mailing Correspondence					

Typed or Printed Name of Person Mailing Correspondence